

## Kent Highway Services - Total number of contacts and resultant number of service requests analysis

note: top three issues are shown bold text in blue highlighter

KHS Service group and category	Apr-08	Apr-07	May-08	May-07	Jun-08	Jun-07	Jul-08	Jul-07	Aug-08	Aug-07	Sep-08	Sep-07	2008/9 Cumulative Total / %	2007/8 Total / %																
<b>Community Operations</b>																														
Dropped Crossing	39	0.5%	192	3.8%	45	0.7%	172	3.0%	14	0.2%	186	2.9%	49	0.6%	179	2.3%	43	0.6%	196	2.8%			126	2.1%	190	0.5%	1280	1.6%		
Fly Tipping	92	1.2%	111	2.2%	91	1.4%	101	1.8%	150	1.9%	108	1.7%	40	0.5%	116	1.5%	56	0.8%	115	1.6%					117	1.9%	429	1.1%	1254	1.6%
Insurance Claims	68	0.9%	59	1.2%	68	1.0%	434	7.5%	23	0.3%	43	0.7%	26	0.3%	46	0.6%	18	0.3%	40	0.6%					32	0.5%	203	0.5%	1038	1.3%
Off-Road Cycleways	38	0.5%	7	0.1%	33	0.5%	24	0.4%	25	0.3%	28	0.4%	0	0.0%	47	0.6%	1	0.0%	38	0.5%					19	0.3%	97	0.3%	545	0.7%
Pavements / Footways	469	5.9%	<b>398</b>	<b>7.8%</b>	429	6.4%	384	6.7%	662	8.4%	434	6.7%	638	7.4%	465	6.0%	<b>550</b>	<b>7.8%</b>	459	6.5%					443	7.3%	2748	7.2%	<b>5195</b>	<b>6.7%</b>
Roads	<b>738</b>	<b>9.2%</b>	<b>695</b>	<b>13.6%</b>	527	7.8%	<b>602</b>	<b>10.4%</b>	<b>876</b>	<b>11.2%</b>	<b>576</b>	<b>8.8%</b>	<b>863</b>	<b>10.0%</b>	<b>729</b>	<b>9.3%</b>	469	6.6%	<b>576</b>	<b>8.1%</b>					<b>456</b>	<b>7.5%</b>	<b>3473</b>	<b>9.1%</b>	<b>9085</b>	<b>11.7%</b>
Spillage / Shed Loads	134	1.7%	130	2.5%	134	2.0%	132	2.3%	72	0.9%	138	2.1%	168	1.9%	132	1.7%	120	1.7%	160	2.3%					177	2.9%	628	1.6%	1652	2.1%
Verge / Road / Edge Over Run	42	0.5%	28	0.5%	31	0.5%	12	0.2%	9	0.1%	17	0.3%	40	0.5%	27	0.3%	16	0.2%	13	0.2%					10	0.2%	138	0.4%	283	0.4%
Winter Service	12	0.2%	6	0.1%	1	0.0%	3	0.1%	6	0.1%	0	0.0%	5	0.1%	5	0.1%	10	0.1%	0	0.0%					8	0.1%	34	0.1%	398	0.5%
Emergency Response	14	0.2%	0	0.0%	16	0.2%	0	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%					0	0.0%	31	0.1%	68	0.1%
Request for Bollards (Not Repair)	27	0.3%	0	0.0%	14	0.2%	0	0.0%	8	0.1%	0	0.0%	8	0.1%	0	0.0%	3	0.0%	0	0.0%					0	0.0%	60	0.2%	101	0.1%
Rabbits / Birds etc Inhabiting Highway / Verge / Structure	1	0.0%	0	0.0%	6	0.1%	0	0.0%	11	0.1%	0	0.0%	3	0.0%	0	0.0%	1	0.0%	0	0.0%					0	0.0%	22	0.1%	17	0.0%
Potholes	<b>2407</b>	<b>30.1%</b>	n/a	n/a	<b>868</b>	<b>12.9%</b>	n/a	n/a	<b>774</b>	<b>9.9%</b>	n/a	n/a	<b>767</b>	<b>8.9%</b>	n/a	n/a	394	5.6%	n/a	n/a					n/a	n/a	<b>5210</b>	<b>13.6%</b>	<b>828</b>	<b>1.1%</b>
<b>Total for Community Operations</b>	<b>4081</b>	<b>51.1%</b>	<b>1626</b>	<b>31.8%</b>	<b>2263</b>	<b>33.6%</b>	<b>1864</b>	<b>32.4%</b>	<b>2631</b>	<b>32.9%</b>	<b>1530</b>	<b>23.5%</b>	<b>2607</b>	<b>32.6%</b>	<b>1746</b>	<b>22.3%</b>	<b>1681</b>	<b>21.0%</b>	<b>1597</b>	<b>22.6%</b>	<b>0</b>	<b>0.0%</b>	<b>1388</b>	<b>22.7%</b>	<b>13263</b>	<b>34.6%</b>	<b>21744</b>	<b>28.0%</b>		
<b>Technical Services</b>																														
Blocked Gully	275	3.4%	103	2.0%	392	5.8%	245	4.3%	396	5.0%	468	7.2%	388	4.5%	<b>781</b>	<b>10.0%</b>	387	5.5%	532	7.5%					262	4.3%	1838	4.8%	4098	5.3%
Drain Covers Damaged	295	3.7%	194	3.8%	210	3.1%	195	3.4%	117	1.5%	201	3.1%	255	3.0%	286	3.7%	248	3.5%	200	2.8%					190	3.1%	1125	2.9%	2442	3.1%
Ditches	16	0.2%	103	2.0%	14	0.2%	10	0.2%	6	0.1%	11	0.2%	16	0.2%	16	0.2%	36	0.5%	14	0.2%					6	0.1%	88	0.2%	275	0.4%
Flooding	126	1.6%	29	0.6%	262	3.9%	93	1.6%	184	2.3%	238	3.7%	102	1.2%	247	3.2%	152	2.1%	151	2.1%					104	1.7%	826	2.2%	1966	2.5%
Grass	53	0.7%	50	1.0%	419	6.2%	106	1.8%	573	7.3%	183	2.8%	222	2.6%	139	1.8%	159	2.2%	84	1.2%					78	1.3%	1426	3.7%	728	0.9%
Hedges	105	1.3%	170	3.3%	249	3.7%	<b>434</b>	<b>7.5%</b>	650	8.3%	<b>787</b>	<b>12.1%</b>	565	6.6%	527	6.7%	415	5.9%	415	5.9%					336	5.5%	1984	5.2%	3457	4.4%
Weeds	23	0.3%	21	0.4%	87	1.3%	65	1.1%	214	2.7%	149	2.3%	347	4.0%	143	1.8%	209	2.9%	118	1.7%					93	1.5%	880	2.3%	719	0.9%
Trees	267	3.3%	102	2.0%	<b>615</b>	<b>9.1%</b>	<b>202</b>	<b>3.5%</b>	695	8.9%	154	2.4%	751	8.7%	560	7.2%	<b>671</b>	<b>9.5%</b>	<b>576</b>	<b>8.1%</b>					<b>457</b>	<b>7.5%</b>	2999	7.8%	4626	5.9%
Streetlights	<b>1289</b>	<b>16.1%</b>	<b>1014</b>	<b>19.8%</b>	<b>960</b>	<b>14.3%</b>	<b>434</b>	<b>7.5%</b>	<b>1125</b>	<b>14.3%</b>	<b>951</b>	<b>14.6%</b>	<b>1074</b>	<b>12.5%</b>	<b>1129</b>	<b>14.4%</b>	<b>1265</b>	<b>17.8%</b>	<b>1215</b>	<b>17.2%</b>					<b>1350</b>	<b>22.1%</b>	<b>5713</b>	<b>14.9%</b>	<b>17307</b>	<b>22.3%</b>
Signs (lit)	6	0.1%	0	0.0%	5	0.1%	0	0.0%	2	0.0%	0	0.0%	75	0.9%	0	0.0%	33	0.5%	0	0.0%					0	0.0%	121	0.3%	52	0.1%
Signs (unlit)	274	3.4%	188	3.7%	202	3.0%	217	3.8%	232	3.0%	214	3.3%	332	3.8%	196	2.5%	320	4.5%	188	2.7%					201	3.3%	1360	3.6%	2533	3.3%
Road Markings / Lines																	175	2.5%												
Materials / Obstructions on the Highway																	91	1.3%												
Fences	57	0.7%	32	0.6%	34	0.5%	47	0.8%	42	0.5%	29	0.4%	56	0.6%	40	0.5%	51	0.7%	37	0.5%					43	0.7%	240	0.6%	506	0.7%
Cats Eyes	2	0.0%	0	0.0%	2	0.0%	1	0.0%	0	0.0%	1	0.0%	2	0.0%	0	0.0%	5	0.1%	0	0.0%					0	0.0%	11	0.0%	7	0.0%
Bollards (unlit)	38	0.5%	34	0.7%	45	0.7%	44	0.8%	20	0.3%	38	0.6%	63	0.7%	35	0.4%	78	1.1%	32	0.5%					29	0.5%	244	0.6%	536	0.7%
Bridges / Tunnels	9	0.1%	0	0.0%	13	0.2%	0	0.0%	8	0.1%	0	0.0%	11	0.1%	0	0.0%	12	0.2%	1	0.0%					9	0.1%	53	0.1%	28	0.0%
<b>Total for Technical Services</b>	<b>2835</b>	<b>35.5%</b>	<b>2040</b>	<b>39.9%</b>	<b>3509</b>	<b>52.2%</b>	<b>2093</b>	<b>36.3%</b>	<b>4264</b>	<b>53.4%</b>	<b>3424</b>	<b>52.5%</b>	<b>4259</b>	<b>53.3%</b>	<b>4099</b>	<b>52.5%</b>	<b>4307</b>	<b>53.9%</b>	<b>3563</b>	<b>50.4%</b>	<b>0</b>	<b>0.0%</b>	<b>3158</b>	<b>51.8%</b>	<b>18908</b>	<b>49.4%</b>	<b>39280</b>	<b>50.5%</b>		
<b>Countywide Improvements</b>																														
Surface Dressing	8	0.1%	0	0.0%	9	0.1%	0	0.0%	5	0.1%	0	0.0%	19	0.2%	0	0.0%	66	0.9%	0	0.0%					2	0.0%	107	0.3%	20	0.0%
<b>Total for Countywide Improvements</b>	<b>8</b>	<b>0.1%</b>	<b>0</b>	<b>0.0%</b>	<b>9</b>	<b>0.1%</b>	<b>0</b>	<b>0.0%</b>	<b>5</b>	<b>0.1%</b>	<b>0</b>	<b>0.0%</b>	<b>19</b>	<b>0.2%</b>	<b>0</b>	<b>0.0%</b>	<b>66</b>	<b>0.8%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>2</b>	<b>0.0%</b>	<b>107</b>	<b>0.3%</b>	<b>20</b>	<b>0.0%</b>		
<b>Transport and Development</b>																														
Bus Shelter / Stops	8	0.1%	4	0.1%	3	0.0%	3	0.1%	2	0.0%	12	0.2%	8	0.1%	11	0.1%	8	0.1%	3	0.0%					4	0.1%	29	0.1%	37	0.0%
Development Control	34	0.4%	0	0.0%	19	0.3%	0	0.0%	4	0.1%	0	0.0%	5	0.1%	0	0.0%	10	0.1%	3	0.0%					4	0.1%	72	0.2%	53	0.1%
Highway Boundaries	8	0.1%	0	0.0%	11	0.2%	0	0.0%	9	0.1%	0	0.0%	0	0.0%	0	0.0%	3	0.0%	2	0.0%					4	0.1%	31	0.1%	140	0.2%
Traffic Investigation Requests	100	1.3%	0	0.0%	98	1.5%	0	0.0%	43	0.5%	0	0.0%	95	1.1%	0	0.0%	70	1.0%	80	1.1%					104	1.7%	406	1.1%	262	0.3%
<b>Total for Transport and Development</b>	<b>150</b>	<b>1.9%</b>	<b>4</b>	<b>0.1%</b>	<b>131</b>	<b>1.9%</b>	<b>3</b>	<b>0.1%</b>	<b>58</b>	<b>0.7%</b>	<b>12</b>	<b>0.2%</b>	<b>108</b>	<b>1.4%</b>	<b>11</b>	<b>0.1%</b>	<b>91</b>	<b>1.1%</b>	<b>88</b>	<b>1.2%</b>	<b>0</b>	<b>0.0%</b>	<b>116</b>	<b>1.9%</b>	<b>538</b>	<b>1.4%</b>	<b>492</b>	<b>0.6%</b>		
<b>Network Management</b>																														
Enforcement	25	0.3%	0	0.0%	28	0.4%	0	0.0%	14	0.2%	0	0.0%	1	0.0%	0	0.0%	13	0.2%	39	0.6%					20	0.3%	81	0.2%	59	0.1%
Miscellaneous Licence / Permit	58	0.7%	3	0.1%	33	0.5%	6	0.1%	43	0.5%	12	0.2%	38	0.4%	9	0.1%	21	0.3%	5	0.1%					10	0.2%	193	0.5%	293	0.4%
Parking	2	0.0%	1	0.0%	4	0.1%	1	0.0%	32	0.4%	6	0.1%	1	0.0%	1	0.0%	3	0.0%	4	0.1%					1	0.0%	42	0.1%	168	0.2%
Road Closure	10	0.1%	7	0.1%	11	0.2%	9	0.2%	7	0.1%	2	0.0%	7	0.1%	17	0.2%	7	0.1%	17	0.2%					4	0.1%	42	0.1%	69	0.1%
Road Opening	4	0.1%	7	0.1%	11	0.2%	10	0.2%	5	0.1%	7	0.1%																		

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**2007/2008**

KHS Service group and category	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	2007/8 Cumulative Total / %													
<b>Community Operations</b>																										
Dropped Crossing	192	3.8%	172	3.0%	186	2.9%	179	2.3%	196	2.8%	126	2.1%	61	0.9%	38	0.6%	23	0.5%	41	0.4%	31	0.5%	35	0.6%	1280	1.6%
Fly Tipping	111	2.2%	101	1.8%	108	1.7%	116	1.5%	115	1.6%	117	1.9%	112	1.7%	119	1.9%	73	1.5%	101	1.1%	90	1.4%	91	1.4%	1254	1.6%
Insurance Claims	59	1.2%	434	7.5%	43	0.7%	46	0.6%	40	0.6%	32	0.5%	46	0.7%	40	0.7%	47	1.0%	104	1.1%	76	1.2%	71	1.1%	1038	1.3%
Off-Road Cycleways	7	0.1%	24	0.4%	28	0.4%	47	0.6%	38	0.5%	19	0.3%	62	0.9%	67	1.1%	43	0.9%	73	0.8%	82	1.3%	55	0.9%	545	0.7%
Pavements / Footways	398	7.8%	384	6.7%	434	6.7%	465	6.0%	459	6.5%	443	7.3%	<b>543</b>	<b>8.2%</b>	<b>468</b>	<b>7.6%</b>	<b>293</b>	<b>6.0%</b>	491	5.4%	<b>468</b>	<b>7.5%</b>	349	5.5%	5195	6.7%
Roads	<b>695</b>	<b>13.6%</b>	<b>602</b>	<b>10.4%</b>	<b>576</b>	<b>8.8%</b>	<b>729</b>	<b>9.3%</b>	<b>576</b>	<b>8.1%</b>	<b>456</b>	<b>7.5%</b>	<b>645</b>	<b>9.7%</b>	<b>574</b>	<b>9.4%</b>	<b>613</b>	<b>12.5%</b>	<b>1816</b>	<b>19.9%</b>	<b>1266</b>	<b>20.4%</b>	<b>1365</b>	<b>21.6%</b>	9913	12.7%
Spillage / Shed Loads	130	2.5%	132	2.3%	138	2.1%	132	1.7%	160	2.3%	177	2.9%	159	2.4%	128	2.1%	102	2.1%	114	1.2%	149	2.4%	131	2.1%	1652	2.1%
Verge / Road / Edge Over Run																									0	0.0%
Winter Service	6	0.1%	3	0.1%	0	0.0%	5	0.1%	0	0.0%	8	0.1%	10	0.2%	30	0.5%	257	5.2%	39	0.4%	31	0.5%	9	0.1%	398	0.5%
Emergency Response																									0	0.0%
Request for Bollards (Not Repair)																									0	0.0%
Rabbits / Birds etc Inhabiting Highway / Verge / Structure																									0	0.0%
Potholes																									0	0.0%
<b>Total for Community Operations</b>	<b>1598</b>	<b>31.2%</b>	<b>1852</b>	<b>32.1%</b>	<b>1513</b>	<b>23.2%</b>	<b>1719</b>	<b>22.0%</b>	<b>1584</b>	<b>22.4%</b>	<b>1378</b>	<b>22.6%</b>	<b>1638</b>	<b>24.7%</b>	<b>1464</b>	<b>23.9%</b>	<b>1451</b>	<b>29.5%</b>	<b>2779</b>	<b>30.4%</b>	<b>2193</b>	<b>35.3%</b>	<b>2106</b>	<b>33.3%</b>	<b>21275</b>	<b>27.4%</b>
<b>Technical Services</b>																										
Blocked Gully	103	2.0%	245	4.3%	468	7.2%	781	10.0%	532	7.5%	262	4.3%	291	4.4%	179	2.9%	224	4.6%	607	6.6%	174	2.8%	232	3.7%	4098	5.3%
Drain Covers Damaged	194	3.8%	195	3.4%	201	3.1%	286	3.7%	200	2.8%	190	3.1%	207	3.1%	166	2.7%	161	3.3%	226	2.5%	232	3.7%	184	2.9%	2442	0.2%
Ditches																									0	0.0%
Flooding																									0	0.0%
Grass	50	1.0%	106	1.8%	183	2.8%	139	1.8%	84	1.2%	78	1.3%	24	0.4%	27	0.4%	6	0.1%	7	0.1%	6	0.1%	18	0.3%	728	0.9%
Hedges	170	3.3%	434	7.5%	787	12.1%	527	6.7%	415	5.9%	336	5.5%	252	3.8%	137	2.2%	64	1.3%	135	1.5%	114	1.8%	86	1.4%	3457	4.4%
Weeds	21	0.4%	65	1.1%	149	2.3%	143	1.8%	118	1.7%	93	1.5%	49	0.7%	28	0.5%	6	0.1%	17	0.2%	17	0.3%	13	0.2%	719	0.9%
Trees	102	2.0%	202	3.5%	154	2.4%	560	7.2%	576	8.1%	457	7.5%	424	6.4%	306	5.0%	237	4.8%	577	6.3%	270	4.3%	761	12.0%	4626	5.9%
Streetlights	<b>1014</b>	<b>19.8%</b>	<b>1110</b>	<b>19.3%</b>	<b>951</b>	<b>14.6%</b>	<b>1129</b>	<b>14.4%</b>	<b>1215</b>	<b>17.2%</b>	<b>1350</b>	<b>22.1%</b>	<b>1962</b>	<b>29.6%</b>	<b>2166</b>	<b>35.4%</b>	<b>1586</b>	<b>32.2%</b>	<b>2554</b>	<b>28.0%</b>	<b>1591</b>	<b>25.6%</b>	<b>1355</b>	<b>21.4%</b>	17983	23.1%
Signs (lit)																									0	0.0%
Signs (unlit)	188	3.7%	217	3.8%	214	3.3%	196	2.5%	188	2.7%	201	3.3%	266	4.0%	231	3.8%	133	2.7%	258	2.8%	238	3.8%	203	3.2%	2533	3.3%
Fences																									0	0.0%
Cats Eyes																									0	0.0%
Bollards (unlit)																									0	0.0%
Bridges / Tunnels																									0	0.0%
<b>Total for Technical Services</b>	<b>1842</b>	<b>36.0%</b>	<b>2574</b>	<b>44.7%</b>	<b>3107</b>	<b>47.7%</b>	<b>3761</b>	<b>48.1%</b>	<b>3328</b>	<b>47.1%</b>	<b>2967</b>	<b>48.6%</b>	<b>3475</b>	<b>52.4%</b>	<b>3240</b>	<b>52.9%</b>	<b>2417</b>	<b>49.1%</b>	<b>4381</b>	<b>48.0%</b>	<b>2642</b>	<b>42.5%</b>	<b>2852</b>	<b>45.1%</b>	<b>36586</b>	<b>47.1%</b>
<b>Countywide Improvements</b>																										
Surface Dressing	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.0%	3	0.0%	0	0.0%	0	0.0%	1	0.0%	7	0.0%	7	0.0%	20	0.0%
<b>Total for Countywide Improvements</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>2</b>	<b>0.0%</b>	<b>3</b>	<b>0.1%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>1</b>	<b>0.0%</b>	<b>7</b>	<b>0.1%</b>	<b>7</b>	<b>0.1%</b>	<b>20</b>	<b>0.0%</b>
<b>Transport and Development</b>																										
Bus Shelter / Stops																									0	0.0%
Development Control																									0	0.0%
Highway Boundaries																									0	0.0%
Traffic Investigation Requests																									0	0.0%
<b>Total for Transport and Development</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>
<b>Network Management</b>																										
Enforcement																									0	0.0%
Miscellaneous Licence / Permit																									0	0.0%
Parking																									0	0.0%
Road Closure																									0	0.0%
Road Opening																									0	0.0%
Roadworks	172	3.4%	174	3.0%	160	2.5%	185	2.4%	148	2.1%	149	2.4%	344	5.2%	390	6.4%	201	4.1%	346	3.8%	355	5.7%	297	4.7%	2921	3.8%
Scaffolding																									0	0.0%
Skips																									0	0.0%
Traffic Lights (Permanent)	80	1.6%	101	1.8%	107	1.6%	155	2.0%	128	1.8%	112	1.8%	117	1.8%	132	2.2%	126	2.6%	143	1.6%	115	1.8%	106	1.7%	1422	1.8%
Traffic Lights (Temporary)	85	1.7%	69	1.2%	81	1.2%	101	1.3%	95	1.3%	95	1.6%	88	1.3%	129	2.1%	111	2.3%	89	1.0%	91	1.5%	130	2.1%	1164	1.5%
Safety Cameras																									0	0.0%
<b>Total for Network Management</b>	<b>337</b>	<b>6.6%</b>	<b>344</b>	<b>6.0%</b>	<b>348</b>	<b>5.3%</b>	<b>441</b>	<b>5.6%</b>	<b>371</b>	<b>5.2%</b>	<b>356</b>	<b>5.8%</b>	<b>549</b>	<b>8.3%</b>	<b>651</b>	<b>10.6%</b>	<b>438</b>	<b>8.9%</b>	<b>578</b>	<b>6.3%</b>	<b>561</b>	<b>9.0%</b>	<b>533</b>	<b>8.4%</b>	<b>5507</b>	<b>7.1%</b>
<b>Unclassified</b>																										
Miscellaneous	577	11.3%	556	9.7%	548	8.4%	667	8.5%	734	10.4%		0.0%	513	7.7%		0.0%		0.0%		0.0%		0.0%		0.0%	3595	4.6%
Unclassified	760	14.9%	435	7.6%	1002	15.4%	1226	15.7%	1055	14.9%	1399	22.9%	460	6.9%	770	12.6%	617	12.5%	1397	15.3%	816	13.1%	832	13.1%	10769	13.9%
<b>Total for Unclassified</b>	<b>1337</b>	<b>26.1%</b>	<b>991</b>	<b>17.2%</b>	<b>1550</b>	<b>23.8%</b>	<b>1893</b>	<b>24.2%</b>	<b>1789</b>	<b>25.3%</b>	<b>1399</b>	<b>22.9%</b>	<b>973</b>	<b>14.7%</b>	<b>770</b>	<b>12.6%</b>	<b>617</b>	<b>12.5%</b>	<b>1397</b>	<b>15.3%</b>	<b>816</b>	<b>13.1%</b>	<b>832</b>	<b>13.1%</b>	<b>14364</b>	<b>18.5%</b>
<b>Total for Period</b>	<b>5114</b>		<b>5761</b>		<b>6518</b>		<b>7814</b>		<b>7072</b>		<b>6102</b>		<b>6638</b>		<b>6125</b>		<b>4923</b>		<b>9136</b>		<b>6219</b>		<b>6330</b>		<b>77752</b>	